

Investor Grievance - Escalation Matrix:

Details of	CONTACT PERSON	REGISTERED ADDRESS	CONTACT No.	EMAIL ID
Customer care	Ms. Ashwini Balle	ITI House, 36, Dr. R. K. Shirodkar Marg, Parel, Mumbai - 400 012	022-6909 3666	customercare@itiorg.com
Head of Customer Care	Mr. Subhash Shirke		022-69093600	subhash@itiorg.com
Compliance Officer-Trading	Ms. Diptika Sharad		022-69093748	igsb@itiorg.com / compliance@itiorg.com
Compliance Officer -DP	Mr. Milind Karanjekar		022 69053139/41	igsb@itiorg.com / dp@itiorg.com
Chief Executive Officer (CEO)	Mr. C R Muniraju		022-69093600	cr.muniraju@itiorg.com

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with CDSL at <https://www.cdslindia.com/Footer/grievances.aspx> or

SEBI at <https://scores.gov.in/scores/Welcome.html> or with Exchange at NSE: <https://investorhelpline.nseindia.com/NICEPLUS/>

BSE : <https://bsecri.bseindia.com/ecomplaint/frmlInvestorHome.aspx>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal / Depository portal